

Wastetech PC – General Terms of Transaction

1. General

These terms override any previous terms that may exist in prior documents of WASTETECH SEWAGE TECHNOLOGIES P.C., hereinafter referred to as the Seller.

2. Order Acceptance

2.1 The acceptance of any order by the Seller implies the buyer's acceptance of the following general terms, which prevail over any contrary terms or conditions found in the buyer's general purchase terms. Acceptance of different terms set by the buyer is valid only after written acceptance by the Seller.

2.2 All orders given orally by the buyer must be sent in writing before the execution of the order.

3. Delivery Deadlines

3.1 Delivery deadlines should be considered purely indicative. The seller is not responsible for delivery delays, regardless of the reason, and no delay entitles the buyer to cancel or modify orders.

3.2 For orders of items requiring technical investigation, all technical information and clarifications must be made available to the Seller to determine the technical specifications of the product before the Seller's confirmed delivery time starts.

3.3 For direct delivery of products from the Seller's factories to the customer, the exact delivery address and the buyer's tax information must be provided with the order. Otherwise, any delay is considered to be the buyer's responsibility.

4. Storage

4.1 After 5 days from the notification to the buyer that the goods are ready for delivery, the buyer is responsible for the storage costs of the goods.

4.2 After 15 days from the notification to the buyer that the goods are ready for delivery, the seller has the right to deliver them and issue the relevant documents to the buyer. If this is not possible, the seller is not responsible for theft or damage to the goods stored in its warehouses or those of its carrier.

4.3 Costs for all possible movements and storage or loading and unloading of products in this case are borne by the buyer.

5. Deliveries

5.1 Products are delivered at the buyer's risk and responsibility.

5.2 Goods are delivered at our company's warehouses or to an agency of the buyer's choice without any charge.

6. Prices

6.1 Prices do not include VAT, contributions, or any other fees which are the buyer's responsibility.

6.2 Discounts for large projects do not follow the discount policy for traders but are determined according to the project's size, type of materials, competition conditions, and payment method.

6.3 Visits by our company's staff for technical service or product repair are charged with hourly wages and travel and accommodation expenses by agreement.

6.5 Unless otherwise stated, all offers are valid for 30 days. After this date, prices change according to the current price of the product.

6.6 All products are carefully manufactured and tested at the factory before shipment. Test certificates or witness tests required by the customer are charged additionally.

7. Payment

The invoice payment must be made exactly on the date specified. In case of delayed payment, even partially, for any reason, the buyer will be charged late payment interest at a rate expressed by the current interest rate of the Bank of Greece.

8. Documents and Drawings

All technical data, drawings, dimensions, and weights mentioned in the Seller's technical brochures are for informational purposes only. The seller reserves the right to make modifications and is not responsible for inaccuracies or obligated to inform the buyer of these modifications.

9. Warranty

9.1 Product operation is guaranteed according to the test terms and specifications described in the company's technical brochures. Products are covered by a warranty against defective materials or poor workmanship for twelve (12) months from the invoice date to the buyer, under the following conditions:

9.2 WASTETECH undertakes, at its discretion, the repair or replacement of defective products or parts thereof.

9.3 Products sent for repair or replacement are shipped to the seller's warehouses at the buyer's expense and using the buyer's means.

9.4 The warranty is valid provided the product is installed and operated according to the seller's instructions and limitations. Returned products must not have been repaired or modified by the buyer or third parties.

9.5 The warranty applies to the buyer and not to third parties if the product is resold by the buyer.

9.6 The buyer is not responsible for any damage caused to people or things from misuse or defective operation of the products. No liability to third parties is recognized by the buyer due to defective operation of the products.

10. Retention of ownership

Until the final payment of the products by the buyer, ownership is retained by the seller according to Article 532 of the Civil Code.

11. Order Cancellation

11.1 In case of order cancellation, written consent of the seller is required. In such cases, if the products to be returned have been specially ordered from the Seller's factories for the customer (i.e., not from stock), the buyer must cover the transportation costs to and from the factory plus 20% of the goods' value for the factory's handling, storage, etc.

11.2 Generally, no returns are accepted for products or systems manufactured specifically for a particular customer's needs.

11.3 Returns under the above conditions are accepted within 30 days from the delivery date in their original packaging.

11.4 The corresponding credit invoice is issued immediately after the product inspection and deduction of any related costs and expenses as mentioned above.

12. Jurisdiction

For any dispute related to these terms, the Courts of Athens have exclusive jurisdiction.